

TERMS AND CONDITIONS OF USE

1 The cardholder must report to reception and show their card on every visit, prior to participating in any activity, except where there is a 'fast-track' entry system, otherwise the full price may be charged.

2 Cards are not transferable and any use other than by the cardholder will result in immediate cancellation of the card with no refund.

3 Cardholders are required to allow a facial photographic record to be stored with membership details.

4 High Life Highland reserves the right to refuse any application.

5 High Life Highland reserves the right to add/ remove activities from the programme at any time.

6 High Life Highland reserves the right to charge additional fees for selected activities/classes. Additional charges will be clearly indicated at point of purchase.

7 High Life Highland reserves the right to review prices at any time. Members will be given a minimum of 14 days notice of any proposed change.

8 If you wish at any time to cancel your Direct Debit please write to us, giving at least 28 days notice.

9 Please let us know if you lose your card. We will arrange a new one for you.

10 Facilities may on occasion be closed for repair and maintenance work, or in the event of unforeseen circumstances. However, if your nominated leisure centre is closed for more than 2 weeks, credit will be given for every additional full week closed beyond the first two weeks.

11 Budget cardholders will be required to provide evidence of current status every 6 months of membership.

12 The High Life card remains the property of High Life Highland (except where your nominated site is not a High Life Highland site, where the card remains the property of the appropriate facility).

13 High Life Highland reserves the right to review the terms and conditions at any point and to make reasonable changes

WHERE CAN I USE MY CARD

Alness Swimming Pool

Alness Academy , Alness IV17 0UY
T: 01349 882456

Àrainn Fhinn / The Fingal Centre

Viewfield Road, Portree IV51 9ET
T: 01478 614819

Averon Leisure Centre,

High Street Alness, IV17 0QB
T: 01349 882287

Aviemore Community Centre,

Muirton Aviemore , PH22 1SF
T: 01479 813140

Badenoch Centre

Spey Street Kingussie , PH21 1EH
01540 662485

Black Isle Leisure Centre

Deans Road Fortrose, IV10 8TJ
T: 01381 621252

Craig MacLean Centre

Cromdale Road, Grantown-on-Spey,
PH26 3HU

T: 01479 870281

Culloden Academy

Complex Keppoch Road Culloden IV1 2JZ
T: 01463 792794

Dingwall Leisure Centre

Tulloch Avenue, Dingwall, IV15 9LH
T: 01349 864226

Gairloch Leisure Centre

Achtercairn Gairloch IV21 2BP
T: 01445 712345

Invergordon Leisure Centre

Academy Road, Invergordon, IV18 0LB
T: 01349 853689

Lochaber Leisure Centre

Belford Road ,Fort William PH33 6BU
T: 01397 704359

Lochbroom Leisure

Centre Quay Street ,Ullapool IV26 2TU
T: 01854 612884

Nairn Leisure

Marine Road ,Nairn IV12 4EA
T: 01667 453061

Sutherland Swimming Pool

Back Road Golspie KW10 6RA
T: 01408 633437

Thurso Swimming Pool

Millbank Road Thurso KW14 8PS
T: 01847 893260

TRACC

Hartfield Road Tain IV19 1DX
T: 01862 893767

Wick Swimming Pool

Burn Street Wick KW1 5EH
T: 01955 603711

The following leisure centres are not operated by High Life Highland, but you are welcome to make use of their facilities. Please be aware that further restrictions or charges may apply

Assynt Leisure Centre

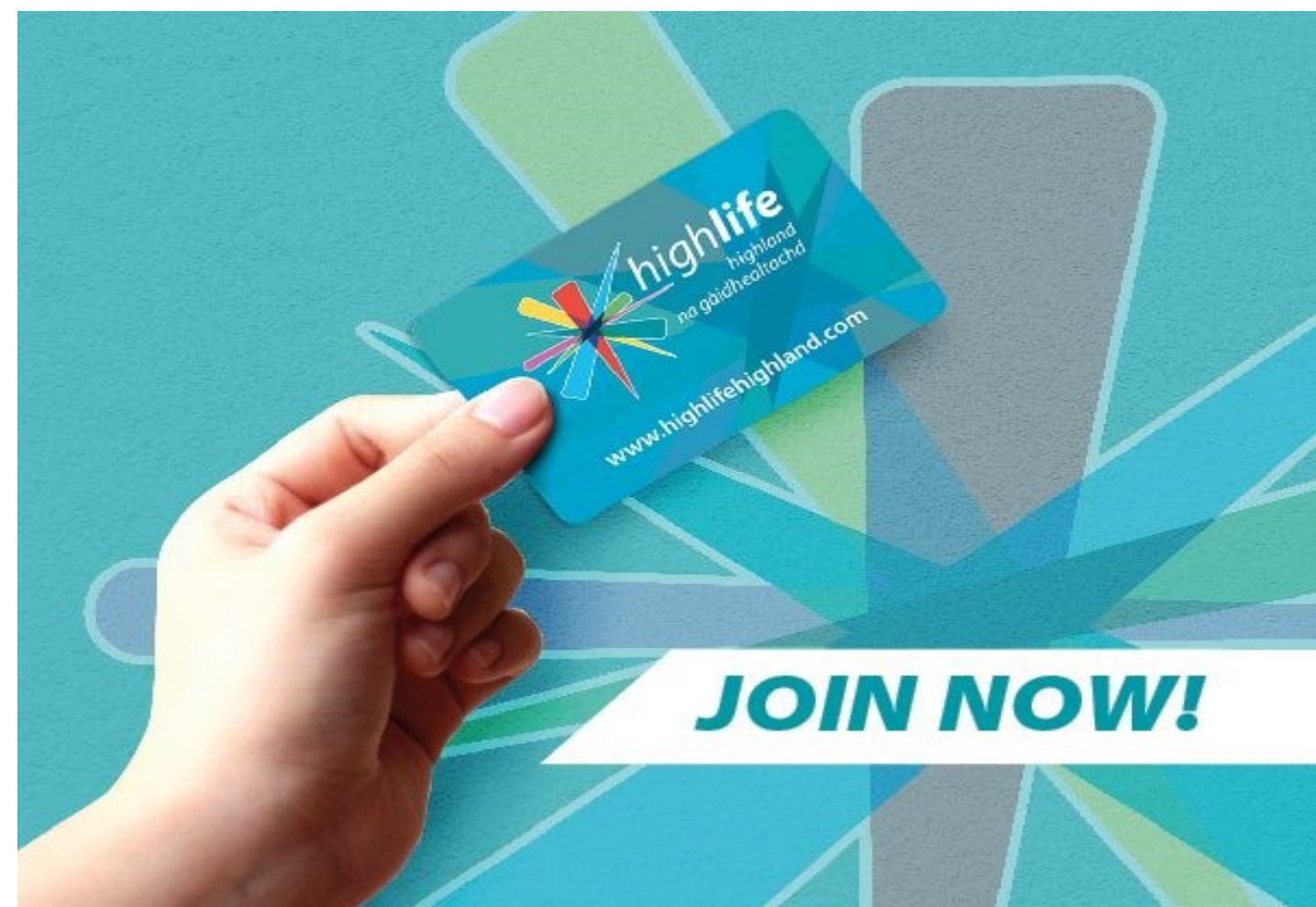
Culag New Pier Lochinver
IV27 4JP T: 01571 844123

Lochalsh Leisure Centre

Douglas Park , Kyle of Lochalsh,
IV40 8AB T: 01599 534848

Mallaig Swimming Pool

Fank Brae, Mallaig PH41 4RG
T: 01687 462229



LOVE LIFE, LOVE HIGH LIFE!

Individual Membership £24.85 per month

Family Membership £37.40 per month.

UHI Student Individual Membership £17.40 per month

ALL INCLUSIVE : allows unlimited access to most leisure centre facilities and activities, including exercise classes and swimming lessons for children. You can join as an individual or as a family. You simply pay a set monthly amount by Direct Debit (or the equivalent annual lump sum by cash, cheque or debit/credit card) . If you run a local business please ask at reception about our corporate packages.

Family £37.40 per month or £448.80 per year.
 Individual £24.85 per month or £298.20 per year.

BUDGET: If you, or members of your household are entitled to certain benefits, then our Budget option may be the best deal for you. A budget membership can be either individual or family. There's no monthly payment and you don't sign a contract. Budget membership is for you if your household is in receipt of: Income Support / Pension Guarantee Credit / Job Seekers Allowance / Employment Support Allowance/ some levels of Universal Credit; OR you are an individual receiving Disability Living Allowance / Attendance Allowance / War Disability Pension. Please note that proof of status/eligibility will be required for Budget membership. You also need to provide proof of continued eligibility regularly .

APPLICATION FORM

PLEASE TICK YOUR PREFERRED OPTION

INDIVIDUAL ALL INCLUSIVE <input type="checkbox"/>	FAMILY ALL INCLUSIVE <input type="checkbox"/>
If you have chosen All inclusive option, how do you wish to pay?	
12 Monthly instalments by direct debit (first payment in cash), complete the Direct Debit form and return it to your local leisure centre.	<input type="checkbox"/>
A single annual payment by cash or cheque or pay at your local Leisure Centre	<input type="checkbox"/>

YOUR DETAILS

TITLE:	FULL NAME:
DOB:	Gender:
Address:	
Postcode:	
TEL:	EMAIL:

IF YOU HAVE CHOSEN A FAMILY MEMBERSHIP, PLEASE ADD FAMILY MEMBERS BELOW

NAME:	DOB:
TEL:	EMAIL:

NAME:	DOB:
TEL:	EMAIL:

NAME:	DOB:
TEL:	EMAIL:

NAME:	DOB:
TEL:	EMAIL:

General Data Protection Regulations/Acceptance of Terms & Conditions

High Life Highland has an obligation to protect your personal data, To view our High Life Highland Membership Privacy Notice, please visit www.highlifehighland.com/gdpr/privacy-notices
 Or to request a copy email DPO@highlifehighland.com or alternatively ask one of our facilities.
 I confirm that I have read and understood the privacy notice and I consent for my information to be processed as described. I have read and understood the terms and conditions available at reception or at highlifehighland.com/terms (to be completed by guardian if under 16)

SIGNATURE:

Please fill in the form and return to your local facility or send to: FREEPOST High Life Highland

Your local High Life Highland facility is:

Assynt Leisure Centre
 Culag New Pier
 Lochinver
 IV27 4JP
 01571 844123
 Email: info@assyntleisure.co.uk

Registered Office:
 The Highland Council (High Life)
 12/13 Ardross Street
 Inverness
 IV3 5NS

Instruction to your bank or building society to pay by Direct Debit



Name and full postal address of your bank or building society	Service user number
To: The Manager <input type="text"/> Bank/building society	<input type="text" value="7"/> <input type="text" value="0"/> <input type="text" value="4"/> <input type="text" value="5"/> <input type="text" value="4"/> <input type="text" value="1"/>
Address <input type="text"/>	Reference <input type="text"/>
Postcode <input type="text"/>	Instruction to your bank or building society
Name(s) of account holder(s) <input type="text"/>	Please pay The Highland Council Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with The Highland Council and, if so, details will be passed electronically to my bank/building society.
Branch sort code <input type="text"/>	Signature(s) <input type="text"/>
Bank/building society account number <input type="text"/>	Date <input type="text"/>

Banks and building societies may not accept Direct Debit Instructions for some types of account.

The Direct Debit Guarantee • This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits. • If there are any changes to the amount, date or frequency of your Direct Debit The Highland Council will notify you 14 working days in advance of your account being debited or as otherwise agreed. If you request The Highland Council to collect a payment, confirmation of the amount and date will be given to you at the time of the request. • If an error is made in the payment of your Direct Debit, by The Highland Council or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society. • If you receive a refund you are not entitled to, you must pay it back when The Highland Council asks you to. • You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.